

QUALITY POLICY

Policy Statement

Emes is a specialist provider of multi-discipline construction services associated with Commercial, Industrial, F&B and Residential and Retail projects encompassing Electrical, HVAC, Hydraulic, Fire services, Data communication and Access systems. The Management and Staff at Emes are committed to continual improvement of our quality management system, and quality products and service provision, which meet and exceed customer expectations and requirements.

Quality Objectives

The Management and Staff at Emes are committed and will strive to:

- Provide high quality products and services in a cost-efficient manner
- Remain competitive in the marketplace and expand our clientele
- Follow up on service and product provision to ascertain that our goals and objectives are being achieved

To achieve our objectives, we will:

- Continually improve our quality management system
- Define and meet objectives by documenting and monitoring measurable quality targets
- Conduct regular management review meetings to ensure our quality management system is reviewed and controlled appropriately
- Remain compliant to statutory, regulatory and other requirements
- Apply Zero Defect Programme within our systems, operations and processes
- Ensure our quality management system is conformant to International Quality system
- Conduct audits of key processes within the business as part of our continual improvement process



Pham Dinh Ha

Managing Director

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